

Effective: Summer 2025

COURSE INFORMATION

Course Title: Organizational Behaviour

Course Number: BUSI 272

Credits: 3

Total Weeks: 14 (Fall, Spring)
12 (Summer) **Total Hours:** 39

Course Level: ☐ First Year ☒ Second Year
☐ New ☐ Revised Course
☐ Replacement Course

Department: Business **Department Head:** C. Konrad

Former Course Code(s) and Number(s) (if applicable): N/A

Pre-requisites (If there are no prerequisites, type NONE): Minimum 15 credits including one of ENGL 101, 103, 111, 121 or PHIL 100, 101, 200

Co-requisite Statement (List if applicable or type NONE): NONE

Precluded Courses: N/A

COURSE DESCRIPTION

This course offers students theories, concepts and issues to consider in the field of organizational behaviour with an emphasis on individual and team processes. Core topics include employee motivation and performance, stress management, communication, work perceptions and attitudes, decision-making, team dynamics, employee involvement and conflict management.

LEARNING OUTCOMES

Upon successful completion of the course, students will be able to:

- Understand and explain key concepts of organizational behaviour, including motivation, leadership, communication, and organizational culture.
- Apply theories of perception, motivation, and team dynamics to real-world organizational scenarios to improve individual and group performance.
- Analyze and evaluate workplace situations involving conflict, decision-making, power structures, and change management to recommend effective behavioural strategies.
- Design practical solutions for enhancing organizational effectiveness by integrating concepts of ethics, diversity, structure, and behavioural science.

INSTRUCTION AND GRADING

Instructional (Contact) Hours:

Type	Duration
Lecture	39
Seminars/Tutorials	
Laboratory	
Field Experience	
Other (<i>specify</i>):	
Total	39

Grading System: Letter Grades ☒ Percentage ☐ Pass/Fail ☐ Satisfactory/Unsatisfactory ☐ Other ☐

Specify passing grade: 50%

Evaluation Activities and Weighting (total must equal 100%)

Assignments: 10%	Lab Work: 0%	Participation: 10%	Project: 20% <i>Specify nature of project:</i> Research Essay
Quizzes/Test: 10%	Midterm Exam: 25%	Final Exam: 25%	Other:

TEXT(S) AND RESOURCE MATERIALS

Required Textbook:

Langton, Nancy, Robbins, Stephen P., Judge, Timothy A., Yap, Robin, & Perry, Edward. (2023). **Organizational Behaviour** (Canadian ed., 9th ed.). Pearson Canada.

Throughout the course the instructor will recommend reading material available in the classroom or the library.

COURSE TOPICS

List topics and sequence covered.

Week	Topic
Week 1	What Is Organizational Behaviour?
Week 2	Perception, Personality, and Emotions
Week 3	Values, Attitudes, and Diversity in the Workplace
Week 4	Theories of Motivation and Motivation in Action
Week 5	Groups and Teamwork
Week 6	Communication
Week 7	MIDTERM
Week 8	Power and Politics
Week 9	Conflict and Negotiation
Week 10	Organizational Culture
Week 11	Leadership
Week 12	Decision Making, Creativity, and Ethics
Week 13	Organizational Structure and Change
Week 14	Final Exam

NOTES

- Students are required to follow all College policies. Policies are available on the website at: [Coquitlam College Policies](#)
- To find out how this course transfers, visit the BC Transfer Guide at: bctransferguide.ca

Last Revised: March 2025

Last Reviewed: March 2025