

Last Revised: January 2022

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COURSE INFORMATION

Course Title: Organizational Behaviour

Course Number: BUSI 272

Credits: 3

Total Weeks: 14 (Fall, Spring)
12 (Summer) **Total Hours:** 39

Course Level: First Year Second Year
 New Revised Course
 Replacement Course

Department: Business **Department Head:** C. Konrad

Former Course Code(s) and Number(s) (if applicable): N/A

Pre-requisites (If there are no prerequisites, type NONE): Minimum 15 credits including one of ENGL 101, 103, 111, 121 or PHIL 100, 101, 200

Co-requisite Statement (List if applicable or type NONE): NONE

Precluded Courses: N/A

COURSE DESCRIPTION

This course offers students theories, concepts and issues to consider in the field of organizational behaviour with an emphasis on individual and team processes. Core topics include employee motivation and performance, stress management, communication, work perceptions and attitudes, decision-making, team dynamics, employee involvement and conflict management.

LEARNING OUTCOMES

Upon successful completion of the course, students will be able to:

- Explain the characteristics of Organizational Behaviour as a field of study
- Describe the challenges facing contemporary organizations
- Analyze a number of characteristics of individuals that influence behaviour in organizations
- Analyze a number of characteristics of groups that influence behaviour in organizations
- Analyze a number of characteristics of organizations that influence behaviour in organizations

INSTRUCTION AND GRADING

Instructional (Contact) Hours:

Type	Duration
Lecture	39
Seminars/Tutorials	
Laboratory	
Field Experience	
Other (<i>specify</i>):	
Total	39

Grading System: Letter Grades Percentage Pass/Fail Satisfactory/Unsatisfactory Other

Specify passing grade: 50%

Evaluation Activities and Weighting (total must equal 100%)

Assignments: %	Lab Work: %	Participation: %	Project: 20%
<i>Specify number of, variety, and nature of assignments:</i>		<i>Specify nature of participation:</i>	<i>Specify nature of project:</i> Research Essay
Quizzes/Test: 10%	Midterm Exam: 40%	Final Exam: 30%	Other: %

TEXT(S) AND RESOURCE MATERIALS

Provide a full reference for each text and/or resource material and include whether required/not required.

Steven L. McShane, Kevin Tasa, Sandra L. Steen. 2021. **Canadian Organization Behaviour. Eleventh Edition. McGraw-Hill Ryerson.**

Throughout the course the instructor will recommend reading material available in the classroom or the library.

COURSE TOPICS

List topics and sequence covered.

Week	Topic
Week 1	An Introduction to Organizational Behaviour
Week 2	Individual Differences: Personality and Values
Week 3	Perceiving Ourselves and Others in Organizations
Week 4	Workplace Emotions, Attitudes, and Stress
Week 5	Foundations of Employee Motivation
	Midterm
Week 6	Applied Performance Practices
Week 7	Team Dynamics
Week 8	Communicating in Teams and Organizations
Week 9	Power and Influence in the Workplace
	Midterm
Week 10	Conflict and Negotiation in the Workplace
Week 11	Conflict and Negotiation in the Workplace
Week 12	Leadership in Organizational Settings
Week 13	Organizational Culture and Change
Week 14	Final Exam

NOTES

1. Students are required to follow all College policies. Policies are available on the website at: [Coquitlam College Policies](#)
2. To find out how this course transfers, visit the BC Transfer Guide at: bctransferguide.ca